

SAMARINDA EXECUTIVE TEAM



Chief Executive Officer

Mark Zentgraf

BN, Cert ICU, GradCertMgt, GradDipMgt, MBA

CEO - Samarinda Ashburton Aged Services

Appointed in 2015

Over 20 years of senior management experience in the Acute Health, Subacute, Aged Care, Community and Commercial sectors.



Finance Manager

Jeffrey Armstrong

BBus (Accounting), Member of the Chartered Accountants Australia & New Zealand

Appointed in 2017

Jeff's experience has seen him work in Australia and the United Kingdom for various not-for-profit organisations over the last 16 years, including for Sport England and Blind Veterans UK as well as a recent role as Corporate Services Manager for Fairview Homes for the Aged in Warragul.



Residential Services Manager

Karen Primmer

RN (Div 1), BAppSc (Nursing), Masters of Health Science (Aged Care)

Appointed in 2019

Karen has over 25 years experience as a Registered Nurse and has worked in the Aged Care sector for the past 15 years, including working as a Quality and Risk Manager for Primelife, Facility Manager for Primelife, Operations Manager for Arcare and State Manager for Craigcare.



Quality, Risk and Strategy Manager

Dustin Pham

BAppSc (Biochemistry), Certificate in ISO9001 External Auditing

Appointed in 2017

Dustin has worked in various quality roles in both commercial and not-for-profit organisations over the past 15 years, with the most recent being Quality Manager for the Emerging Business Unit as well as National Manager Aged Care for Life Without Barriers.



Community Services Manager

Sandra Bygrave

GradCert Ageing & Leisure

Appointed in 2018

Sandra has over 25 years in management and consultation for the aged care and disability industries. She has extensive experience in community engagement and service development.

