SAMARINDA

locals *for* locals

Annual Report 2018/19

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A brief history of Samarinda Ashburton Aged Services

Samarinda's history began in the early 1960's. Between 1960 – 1964 a local Ashburton group started work to create a Senior Citizens Centre in Ashburton. Their actions led to the development of the 'Ashy' Op Shop and in late 1967 the centre opened at its current site and the Ashburton & District Senior Citizens Welfare Association was formed.

From this point in time, the Ashburton & District Senior Citizens Welfare Association (which became known as Ashburton Support Services in 1998) became involved in many projects and services including:

- Meals on Wheels,
- Social Support Services including Planned Activity Group (PAG) services,
- Assisting and acquiring a 10% share in the Stocks Village Independent Living Units Development,
- Involvement in the funding and development of Elsie Salter House, and
- Assisting in paying for the Craig Family Centre Playground.

In short, Ashburton Support Services played a significant role in the building and development of the community fabric within the region, and has assisted in providing many services to people who are ageing and who have a disability.

In May 1993 the Ashburton & District Senior Citizens Welfare Association launched a fundraising appeal for the development of an Aged Care Hostel. A committee was formed, headed by the late Howard Johnston, and in 1996 the Ashburton and District Hostel (now known as Samarinda Residential Care) was established and commenced the delivery of high quality residential aged care support services to the local community.

Over time, Samarinda Residential Care continued to become more established in the local area and in 2008 it took over the Elsie Salter House Service which provides specialised support services to persons living in the community who have varying degrees of dementia. In addition, with a clear eye on continuing to meet demand for residential aged care services in the local area, Samarinda Residential Care commenced a building program in 2014 to increase its bed stock from 40 beds to a total of 92 beds, which also includes a 15 bed specialist Memory Support Unit. This building project was completed in May 2018.

Merging both Ashburton Support Services and Samarinda Residential Care had been a talking point for many years and finally in 2015 it became a reality, when both Committees of Management and their Members agreed to the merger. As such, the new organisation now provides services under the new name of Samarinda Ashburton Aged Services Incorporated (SAAS).

This merger has added strength to our new organisation in that it now provides a sound platform to meet the ever changing aged care environment. This means that Samarinda now has a greater ability and capacity to provide support to the local ageing and disability community across the continuum of in-home and residential supports. Furthermore, it allows Samarinda to tailor these with the consumer to meet their individual requirements.

SAMARINDA

locals *for* locals

Purpose. Vision. Values

Our Purpose is:

To support local people and families to remain connected to their community.

Our Vision is:

Every local individual and family deserves to remain connected, engaged and valued in the community they know and love.

Our Values are:

Family - A universal enduring value that is held dear to all stakeholders encouraging inclusiveness respecting, welcoming and celebrating differences.

Giving - Making the world a better place, by sharing what we have with others, not just financial in nature but also time, skills, experience and unique qualities. The reward is in the giving.

Partnership - Fostering and developing our association in a spirit of co-operation with our colleagues, associates and service providers, in the industry.

Innovation - We are continually striving to gain and apply knowledge to achieve additional value to our organisation and create a better and more effective environment for our stakeholders.

Chair Report

Every year throws up its challenges and the 2018/19 financial year has done much the same. The Aged Care sector continues to go through change with the implementation of new standards coming in as of 1 July 2019; limited funding increases for aged care services continues to put pressure on aged care organisations' finances; and of course there have been episodes of extremely poor practice amongst a few aged care providers which has led to a Royal Commission into Aged Care Quality and Safety.

As an aged care provider, Samarinda Ashburton Aged Services is very supportive of the Royal Commission into Aged Care and wants to ensure Australians are confident that when their ageing loved ones enter into aged care that they will be well looked after, supported and respected for whom they are and for their contribution to making Australia a wonderful place.

As with all other Commonwealth funded Residential and Community Aged Care providers, Samarinda was invited to make a submission to the Royal Commission. We submitted our response by the closing date of 8 February 2019 and our data was aggregated with that of all of the other organisations.

In keeping with the theme of standards, Samarinda's Residential Aged Care service had its major site audit conducted by the Aged Care Quality and Safety Commission in mid May 2019. It was pleasing to note that Samarinda once again received accreditation for the next three years ,having met all 44 expected outcomes. I would like to thank and congratulate the whole Residential and Quality team for the hard work that they put in on a daily basis and for achieving this pleasing result.

In January this year, Samarinda achieved another milestone in the 92 bed residential care redevelopment, when we finally achieved full occupancy. This was an important step for Samarinda, because from this point our organisation can now concentrate on the job of achieving financial sustainability with our residential services.

Our Community Programs have continued to grow and flourish over the past 12 months. Our Home Care Packages Program which commenced service delivery in mid-2017 has now doubled in size with over 40 active clients receiving support. In addition in August 2018, Samarinda also became an approved National Disability Insurance Services (NDIS) provider. Since commencing this service in October, we now have 40 active clients whom we provide support services to. The continuing growth of these two programs is a sure sign that there is a clear and growing need for this type of care and support within our local community.

Our senior citizens groups and Commonwealth Home Support Programs also continue to grow. This year we had another Culturally and Linguistically Diverse (CALD) senior citizen group (the Chinese Seniors Cultural Association) commence meeting at our community centre. This is just one of a total of five seniors groups, the others being the Golden Friendship Group, Vietnamese Senior Cultural Association; Ashburton Chinese Seniors Friendship Group and the Gujarati Association of Victoria who utilise the space at the Samarinda Community Centre.

We are also pleased that the planning for the new Samarinda Community Centre at 296 High Street is now completed and that Boroondara City Council have now appointed a builder to construct the new building. Boroondara City Council, its officers and Samarinda have been working very closely together over the past few years to create a new purpose built centre that will meet the needs of the local community for the next 50 years. The old building has now been demolished and the construction of the new building has commenced with completion in the third quarter of 2020. Whilst construction takes place, Samarinda's community services have been re-located into a portable building located on the Ashburton Bowls Club north western car park. In addition our Meals On Wheels service has also been relocated to the Ashburton Bowls Club kitchen.

Samarinda's Elsie Salter House continued to provide a much needed service within our local community. This dementia day respite service continues to grow and is making a positive difference not only for the participants at the program but also for their carers - offering them some much needed respite.

'The Ashy' Op Shop continued to make consistent sales throughout the year and was well supported by our staff and volunteers. As many of you would be aware, the funds generated from this social enterprise go back to Samarinda to allow us to increase our support and services to local community members. I want to take this opportunity to thank our local community for their generous donations of used goods which allows Samarinda to continue to expand services to its local community

On behalf of the Board I would like to thank all the Samarinda staff and volunteers for their hard work and dedication to the many in our community that we serve. The year has posed many challenges and their work and dedication to our community has enabled us to maintain high quality services to all. I would also like to thank all the members of the Board who dedicate their time to making Samarinda a strong and well respected provider of services to the aged in our community. They are a terrific group to work with and together we make a strong team.

Finally, I would like to thank all those who we look after, and their families. They are the ones who inspire us every day to provide the very best service and support. We owe you a vote of thanks for choosing us to be part of your life and to continue the Samarinda community tradition of locals looking after locals.

Bob Stensholt

:

Highlights for 2018/2019

- **202** employees
- **246** Volunteers
- **9720** Meals Prepared
- **$31,000** Donations
- Samarinda's 'The Ashy' Op shop achieves net income result of **$230,770** which has gone towards supporting local clients.
- **188** Members of Samarinda Ashburton Aged Services Inc.
- **$9,133,000** Annual Turnover
- Continued growth of the Home Care Packages Program
- Implementation of PROMPT
- Commenced NDIS Disability Services
- First full year of QPS industry benchmarking
- Commencement of new community building at 296 High Street

Client locations

97% of Samarinda's clients live within a 5 km radius of our services.

Funded Programs

- Residential Aged Care (Respite, Permanent)
- Home Care Packages Program
- Commonwealth Home Support Program
- Home and Community Care Program for Younger People
- NDIS Disability

Building Connections with Community

- Hall Hire
- Op Shop
- Donation
- Grants

Services provided

- Personal care
- Domestic assistance
- Home and garden maintenance
- Spring cleaning
- Assistive technology and equipment
- Wellbeing exercise nutrition program
- Social activity groups
- Community outings
- Carer support and respite
- Meals
- Nursing
- Allied Health
- Residential care (Respite, Permanent)
- Specialised Dementia care (day respite)
- Fee for service arrangements
- Positive Behavior support
- Case Management
- Community engagement
- Advocacy
- Shopping
- Wining and dining
- Navigating the Aged Care System
- Transport

CEO Report

Samarinda Ashburton Aged Services has had another enormous year in the 2018/19 financial year. The past year has seen:

- A doubling in the number of clients that we are supporting in Samarinda's Home Care Packages Program;
- Samarinda becoming an approved National Disability Insurance Scheme (NDIS) provider of services;
- Samarinda supporting up to 40 new community members under the NDIS;
- Continued growth and increases in the types of activities that Samarinda can provide to locals in our Commonwealth Home Support Programs (CHSP);
- The Elsie Salter House service continued to grow the number of clients attending the service, which resulted in its best financial performance since Samarinda took over the service;
- 'The Ashy' Opportunity Shop continued to have consistently good sales which allows Samarinda to expand services to members of our local community;
- Our Residential Aged Care service successfully filled all of the vacant beds after the completion of the residential aged care redevelopment;
- The appointment of our new Residential Services Manager;
- The achievement of another three years accreditation from the Aged Care Quality and Safety Commission;
- The finalisation of the plans for the new Community Centre at 296 High Street Ashburton;
- The implementation of PROMPT, our new document management system;
- The recruitment of an additional 68 new employees;
- The appointment and induction of 73 new volunteers;
- 32 student placements for community service during the year.

All of these activities have ensured that Samarinda continues to provide more services and supports to members of our Local Community from a Local provider.

I would like to acknowledge that throughout the financial year Samarinda continued to receive financial donations from residents, their families and supporters of our organisation. These contributions are always welcome and have all gone towards the purchasing of equipment and to making improvements in the garden areas. Ultimately, I want to thank all those who work tirelessly to support our organisation and our clients. I personally want to thank the Board of Samarinda Ashburton Aged Services who donate their time and expertise by ensuring that our organisation continues to flourish. In addition, I would also like to thank our many dedicated volunteers who donate their time to help support and assist participants in numerous programs within the community and residential setting. Finally, I wish to thank my fellow Executives and senior managers who are all dedicated to the organisation, and have provided strong leadership and guidance in their roles, and our exceptional staff that are the backbone of the organisation and who work in a sector which often does not get the recognition that it deserves.

Mark Zentgraf

Board

Bob Stensholt - Chair

BA, BDiv(Hons), MIntLaw, DipPhil

Appointed 2003

A Victorian MP for over 10 years holding diverse roles, including Parliamentary Secretary for Treasury and Finance and Chair of Public Accounts & Estimates Committee, as well as senior management roles in Federal Government both in Australia and abroad. Bob has extensive experience in international diplomacy, health and education, project evaluation, international water law, environment policy and international development. He is also involved in a wide range of local community organisations and activities. Bob is a member of the Governance Subcommittee and also attends the Finance Sub Committee, Clinical Governance Sub Committee and the Community Services Sub Committee.

Dr Elizabeth Lanyon - Vice Chair

BA(Hon), LLM, PhD

Appointed 2008

Dr. Lanyon is a lawyer with over thirty-five years experience in Victoria. Elizabeth is about to take up roles as company secretary and legal counsel with a charitable organisation and as independent panel chair for a national code of conduct for retirement services. Prior to this Elixabeth was a senior Victorian government executive. Former Board roles include Preston TAFE, Korowa Anglican Girls School and Financial Ombudsman Service. Dr. Lanyon is Chair of the Governance Subcommittee and a member of the Finance & Risk Committee.

George Andreola - Treasurer

BBus(Acc), DCompSc

Appointed 2007

George has a background in professional accounting services with over thirty years of experience in accounting, audit and corporate advisory. George is a member of the Institute of Chartered Accountants in Australia & New Zealand, a member of the Australian Institute of Company Directors, is a Registered Company Auditor and has considerable expertise in the aged care industry. George is Chair of our Finance Sub Committee.

Phil Henty - Secretary

BA(Acc), DipSIA, F Fin

Appointed 2007

Phil is an investment professional with over thirty years experience in the Australian securities, equities, derivatives and fixed interest markets. Phil is also a member of the Finance Subcommittee and the Governance Subcommittee.

Dr Elizabeth McNaughton - Member

MBBS, FRACGP

Appointed 2001

Dr. McNaughton is a General Medical Practitioner at the Glen Iris Medical Centre. Elizabeth is also a member of the Governance Subcommittee, chairperson of the Clinical Governance Subcommittee, member of the Community Services Subcommittee and member of the Medication Advisory Committee.

Brian Bergin - Member

Appointed 2015

Previously President of Ashburton Support Services from July 2012, Brian was also a Hawthorn City Councillor and Mayor. He has over thirty-five years of senior general management work experience and has held directorships both in Australian and overseas companies. Brian has been a Rotarian for over twenty five years with involvement in numerous community organisations. Brian is Chair of the Community Services Subcommittee and a member of the Clinical Governance Subcommittee.

Yen Bui - Member

BEd, BAppSc

Appointed 2012

Yen was previously a mathematics teacher in Vietnam, a Senior Laboratory Manager, founder and group leader of LACVIET Choir, and president of VSCA (Vietnamese Senior Cultural Association). She has extensive involvement in the Vietnamese community in Melbourne, is a Board member and Treasurer of the Australian Vietnamese Women Association and a member of the Eye & Ear Hospital Community Diversity Advisory Board. Yen is also a member of the Community Services Subcommittee

Leong Lee - Member

BEng(Mech)

Appointed 2012

Leong has previously held directorships with ASX listed companies and is a business owner and an active member of community organisations. Leong is a member of the Finance Subcommittee.

Neelesh Mehta - Member

FAICD, FCPA, FCA

Appointed 2015 (resigned November 2018)

Neelesh is an internationally experienced business executive with expertise across a range of industries. He has experience in Governance on boards of companies that provide a range of community services to the elderly and unwell. Neelesh is a member of the Governance Subcommittee and the Finance Subcommittee.

Russel Chesler - Member

BA(Blding)

Appointed 2012

Russel has over 10 years experience in retirement living, residential aged care development and strategic planning. Russel is a member of the Community Services Subcommittee.

Executive Team

Chief Executive Officer

Mark Zentgraf

BN, Cert ICU, GradCertMgt, GradDipMgt, MBA

CEO - Samarinda Ashburton Aged Services

Appointed in 2015

Over 20 years of senior management experience in the Acute Health, Subacute, Aged Care, Community and Commercial sectors.

Finance Manager

Jeffrey Armstrong

BBus (Accounting), Member of the Chartered Accountants Australia & New Zealand

Appointed in 2017

Jeff's experience has seen him work in Australia and the United Kingdom for various not-for-profit organisations over the last 16 years, including for Sport England and Blind Veterans UK as well as a recent role as Corporate Services Manager for Fairview Homes for the Aged in Warragul.

Residential Services Manager

Karen Primmer

RN (Div 1), BAppSc (Nursing), Masters of Health Science (Aged Care)

Appointed in 2019

Karen has over 25 years experience as a Registered Nurse and has worked in the Aged Care sector for the past 15 years, including working as a Quality and Risk Manager for Primelife, Facility Manager for Primelife, Operations Manager for Arcare and State Manager for Craigcare.

Quality, Risk and Strategy Manager

Dustin Pham

BAppSc (Biochemistry), Certificate in ISO9001 External Auditing

Appointed in 2017

Dustin has worked in various quality roles in both commercial and not-for-profit organisations over the past 15 years, with the most recent being Quality Manager for the Emerging Business Unit as well as National Manager Aged Care for Life Without Barriers.

Community Services Manager

Sandra Bygrave

GradCert Ageing & Leisure

Appointed in 2018

Sandra has over 25 years in mangement and consultation for the aged care and disability industries. She has extensive experience in community engagement and service development.

What our people say about Samarinda

"I appreciate giving back to others and supporting community. There is also a personal sense of belonging to something and being valued"

- Volunteer

"Samarinda has a great working environment and consumers preferences are valued"

– Residential Services employee.

"Samarinda puts clients, family and volunteers first and continuous improvement applied in all areas of care provided"

– Community Services employee

"What satisfies me most is the sense of being part of a team providing a safe, caring and homely environment for its residents

– Residential Services employee

Our People – Employees and Volunteers

To achieve our purpose of supporting local individuals and families and help them remain connected to their community, we have continued to work hard to create a culture and workplace that encourages our employees and volunteers to work collaboratively and innovatively to deliver our services.

During 2018-19, we have continued to recruit, realign and develop our employees, volunteers and people leaders to respond to the growth in services and new disability support services. In our three year Strategic Plan we wanted to ensure we had adequate human resources to implement our strategic and operational plans. This means having the right people with the right values and skills in place at the right time. This year was the second year of three year strategic plan and the three strategies continue to be:

1. Resourcing, planning and recruitment
2. People development and capability
3. Organisational development

1. Resourcing, planning and recruitment

We continue to develop our employee and volunteer proposition to attract person-centred and empathetic people to deliver quality services to meet the needs of our consumers. Samarinda continues to focus on building depth in the clinical care structure and a solid resource people pool to meet both service growth and new service provision and in both residential and community services.

Highlights:

- Attracted and appointed 84 new employees of which, 38 were Full time or Part time equaling 24 Full time equivalent new employee.
- Appointed 12 Registered/Endorsed Enrolled Nurses and 40 Personal Care Assistants.
- Appointed 14 new Community Support Workers to support the growth in Home Care services and provision of new Disability Support Services.
- Appointed 75 new volunteers across 6 programs with an increase in ours volunteers choosing to work in than one program this year.

2. People development and capability building

We continue to develop our people to deliver Samarinda's vision, purpose and strategy by providing and supporting their participation in learning and development programs and initiatives, in addition to mandatory training. We also continue to develop our clinical and service leaders to implement change effectively and increase the capability of our people

We delivered strong growth in learning and development opportunities, providing 52 face to face sessions and 25 online development modules to over 200 employees and 110 volunteers. Employees attended sessions on topics relating to clinical areas, mandatory reporting, health and safety, dementia and customer service. Volunteers attended sessions on topics such: dementia companionship; elder abuse; hazardous manual handling; privacy and confidentiality; fire and emergencies; customer service; effective communication; and health and safety.

Highlights:

- Another 12 employees attended the Alzheimer's Australia three day Dementia Essentials course this year
- Streamlined onboarding and induction processes leading to improved 'new starter' experiences
- Five clinical leadership and development days delivered

3. Organisational development

Our diverse and inclusive teams continue to drive innovation and deliver services for consumers. We empower our people by implementing change management initiatives and developing systems, processes and people practices to improve services and respond to consumer choice. We leverage and empower the willingness, dedication and capability of our people and teams by helping them see their place in Samarinda and recognising their contribution to achieving our purpose and vision.

Highlights:

- Restructuring the residential clinical care structure introducing three new positions of Clinical Specialist Manager (CSM) and a team approach to resident care and people leadership.
- Achieved a 75% employee satisfaction rating and a 56% response rate in the Samarinda Employee Satisfaction survey.
- Developed and implemented 54 new Human Resources documents as part of the Samarinda Human Resources Policy and Procedure suite.
- Two Samarinda volunteer recognition events attended by over 100 volunteers.
- Five Samarinda volunteers were recipients of the Higgins Community Services Award presented by the then Federal Minister for Revenue and Financial Services, Member for Higgins, Hon Kelly O'Dwyer and Former Victorian Premier Mr Ted Baillieu.
- 87% of Samarinda volunteers rate their volunteer experience as very good or above
- Expanding the functionality of the Volunteer Management system has led to a decrease in volunteer administration and improved volunteer satisfaction with communication.

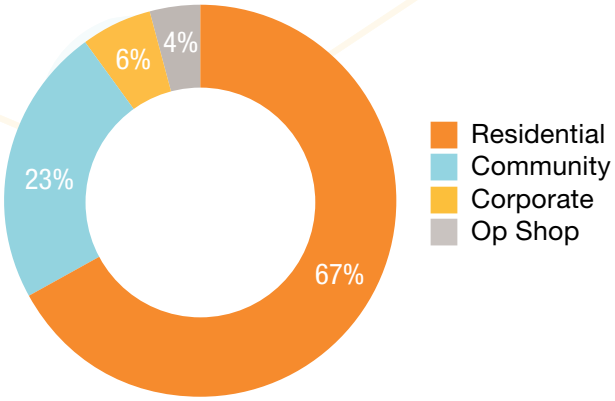
Our People – Employees and Volunteers

4. Demographics

Samarinda had a total of 202 employees equating to 72 FTE (full time equivalent) which is a 26% increase from the previous year. Volunteer numbers remain steady totaling 246.

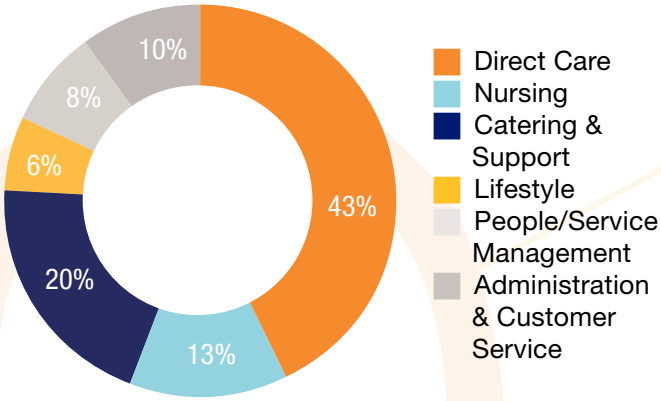
Graph 1: Breakdown on where staff work

The majority of our employees (67%) work in Residential Services followed by 23% in Community Services, Corporate (6%) and the Op Shop (4%).



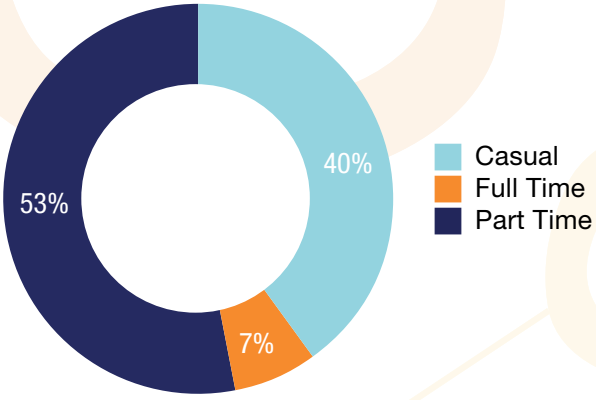
Graph 2: Breakdown of roles across organisation

Direct Care staff account for 43% of our staff, followed closely by Hospitality staff at 41% and 26% Clinical/Nursing staff.



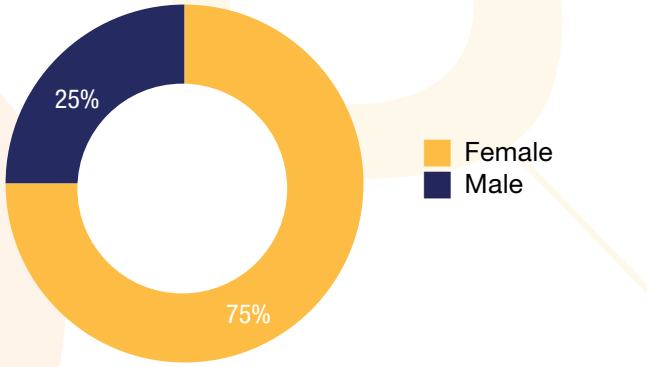
Graph 3: Breakdown of staff employment status

Samarinda's employees mainly work part time (53%), followed by casual employees (40%) and a small proportion who are mainly management are full time (7%).



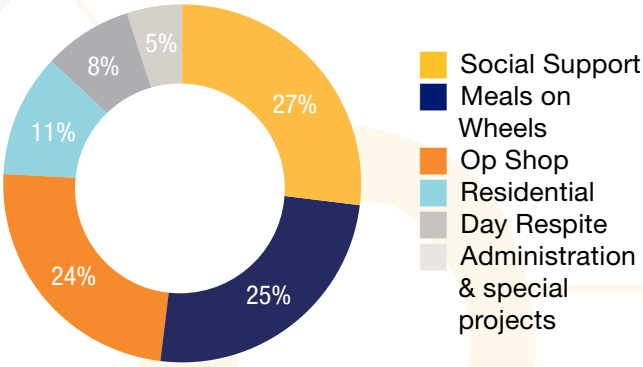
Graph 4: Breakdown of Gender

We are proud to have maintained a 25% proportion of male employees despite our growth. We consider ourselves fortunate to have such a high proportion of male employees as this is not common in residential and community care work places.



Graph 5: Breakdown of % Volunteers in Programs

We have a committed group of 246 volunteers who contribute to the success of our six programs with 84% volunteering in Community Services.



Community Service Report

2018-19 has been an exciting year for Samarinda Community Services. We have embraced change, accepted challenges and flourished in each of our five program areas.

This year of change included the New Aged Care Standards and the Australian Government's move to wellbeing, reablement and outcomes-based approaches. We responded with goal-facilitated action planning tools; training for all our Community Services staff in 'wellness and reablement' and 'exceptional customer service'. We were also invited to share our transition strategies with other community service providers at a regional forum.

Some of the challenges we met were a mix of strategic intention and responsive attitudes. These include our continued and successful growth in Home Care Packages and Commonwealth Home Support Program (CHSP) funding together with our diversification into Disability Support services funded through the National Disability Insurance Scheme (NDIS). We also successfully responded to challenges of a more local and organic nature. These included decanting the much loved Community Centre at 296 High Street and assisting our clients to say goodbye in a respectful (and sometimes personal) way, whilst simultaneously building a sense of excitement about the Boroondara City Council plans for the rebuild. We also responded to a local service gap through a partnership with Ashwood School, developing a NDIS-funded social club for young people with disabilities.

Significant achievements

Community Services achieved a much improved financial result that generated an annual income of $1,415,656 and a net operating surplus. Our programs received a 90% increase in government income and a 17% increase in non-government income. Our service delivery workforce has grown by over 50% with the recruitment of 15 new people to deliver our growth in home-based services and community access support.

We have worked on building partnerships and productive relationships both internally and externally. Our internal relationships have been strengthened with shared client protocols and improved service transitions for our clients accessing multiple Samarinda services and supports. Client information systems have been implemented to support secure transfer of client information and efficient client billing. Our potential external relationships have been documented in a Community Engagement Plan together with some of the benefits of each identified community association and service organisation.

One significant external partnership has been maintained with the Victorian Department of Health and Human Services (DHHS) Box Hill Housing Assistance and Advisory Team. Through a Memorandum of Understanding, Samarinda has nomination rights to assist clients who are homeless or at risk of homelessness to access every second vacancy at Stocks Village, which is specifically targeted at people over 55 years of age. During the 2018-19 financial year we successfully supported four of our vulnerable clients to access a housing unit at Stocks Village.

Day Respite Program

Operating from the Elsie Salter House in Marquis Street, Ashburton, our Day Respite Program Coordinator, Kerry Campbell and her team deliver a highly regarded service for 58 people living with the impact of memory loss. This program continues to work in partnership with our Home Care Program and Disability Support Program offering in-house respite options; however we also extend the service offering to people supported by other organisations. The growth in clients funded through other programs has had a significant positive impact on the financial viability of this valued program.

Delivered Meals Program (Meals on Wheels)

Previously operating from the Community Centre kitchen at 296 High Street, our Delivered Meals Program Coordinator, Lourdes Catalla and her team delivered 8,678 meals to people in their homes and served an additional 1,042 meals at the Community Centre. Thanks to the Ashburton Bowls Club, the program has been provided with a base in their kitchen during the rebuild of the Community Centre. The meals program is founded on the exceptional contribution of our volunteers and the creative endeavours of Lourdes and her team, which includes the new Samarinda Community Café serving barista coffees, home-made cakes and the recent inclusion of Cuban sandwiches. Much of the growth in our Home Care Packages and Disability Support clients is a result of long-standing meals clients who chose Samarinda for these additional services based on the reputational trust gained over their years receiving our delivered meals.

Disability Support Program

Commencing in January 2019 and operating from the Community Centre offices, a team of Disability Support Coordinators, Community Support Workers and Administration Support staff were gathered in response to the growing number of requests for a continuation of service with Samarinda from our clients as they transition from the old Home and Community Care (HACC) program into the NDIS. In these first six months we provided Plan Management services for 14 clients; Support Coordination services for 15 clients; 588 hours of Community Support; and 1,572 meals.

This diversification of service delivery was achieved through our successful application to become a registered NDIS service provider. Community Services had previously received HACC funding for younger people with a disability, however our transition to the NDIS has enabled us to respond to both unmet local need and a request to remain with the client's preferred, known organisation.

A recent addition to our Disability Support Program arose from an identified service gap for younger people with disabilities who needed a supported program to engage with peers and participate in community activities in the afternoons after school and the weeks of term break. An exceptional partnership with Ashwood School was established to understand the needs and plan for a new Social Club commencing in July 2019.

Home Care Program

Operating from the Community Centre offices, our Home Care Program Coordinator Leanne Arnott and her team of Community Support Workers, Nurse and Administration support provided Case Management and Package Administration for 39 clients; and over 1,000 hours of home-based care and community access support.

A strategic goal was set for the 2018-19 financial year to achieve growth and financial viability for our Home Care Program. The program achieved 62% growth in Home Care Packages and by June 2019 delivered a monthly surplus.

Our wellbeing and reablement service model assisted people to remain at home independently and safely. Of particular note was the successful transfer for one client from residential care back to independent living with a Home Care Package and services seven days per week. The program has also supported successful transition to residential respite and permanent admission to Samarinda Lodge for our Home Care clients who needed more intensive short term care and those clients whose needs could no longer be met at home. The continuity of receiving care from a trusted provider has proved invaluable in successful transition to residential care.

Social Support Program

Operating from the Community Centre, our Social Support Program Coordinator Kylie Radcliffe and her team of Program Assistants provided social activities five days per week for 94 funded and 84 unfunded clients and provided facilities for four Culturally and Linguistically Diverse (CALD) community groups and seven local interest-based groups.

The program operates within a wellbeing and reablement framework, offering multiple opportunities for increasing physical activity and connecting people in supportive social groups. Through our Disability Support Program, we have become more accessible to adults with disabilities and through partnerships with our Home Care Program and Samarinda Lodge, we also ensure continuity for our clients moving into higher levels of care who want to maintain the friendships established at our Community Centre.

The Social Support Program also achieved considerable growth in CHSP funding and together with an additional bus funded by Ashburton Community Bank® branch of Bendigo Bank, a new car funded with assistance from the Federal Government and the amazing contribution of our ever-growing army of volunteers, we have increased our provision of transport, keeping local people connected to community.

Another successful partnership has been strengthened with the Rotary Club of Chadstone/East Malvern, who have provided funding, a free stall at their local craft market and collaboration across philanthropic activities.

Sandra Bygrave
Community Services Manager

Residential Care

Well, another year has come around and it is time to reflect and acknowledge the milestones we were able to achieve in the 2018-2019 financial year.

One of our main focuses after completion of the building project was to welcome new residents into Samarinda Lodge. With the assistance of a wonderful admission and care team we were able to meet our occupancy target earlier than planned. In January, we achieved an outstanding result for Samarinda as we saw the last of our vacant rooms filled. It was truly a tremendous team effort to welcome all our new residents.

With the increase in resident numbers we required additional staff to deliver our Samarinda service and care. We initially embarked on a discussion surrounding what we wanted our Model of Care to look like and what care structure would add value to our organisation, residents and the larger community. Our discussion highlighted an increase in complex health needs from our current and future residents and we wanted to have the staff mix to accommodate any changes, especially in clinical needs.

Once we had our Model of Care defined, we actively recruited people into the organisation who were aligned with our philosophies and values, possessing a depth of knowledge which would benefit our residents, staff and the community. While there will always be a need for ongoing recruitment, due to staff turnover, we are confident we have now formed a very capable and stable workforce.

June was the month where all our hard work was evaluated by external audits. Over two days two assessors from the Department of Health and Ageing, in consultation with residents, staff and families, reviewed Samarinda's overall service benchmarked against 44 standards and was granted accreditation for another three years. This accreditation highlighted the hard work all Samarinda members performed to contribute to this wonderful result.

Year 2018-2019 was also a year of significant celebration for some of our residents, with two residents turning 103 years young and 1 turning 102, what an achievement. We would like to acknowledge Bessie, Trudy and Joan for attaining these milestones.

Finally, we would not be able to continue to offer the quality service we do without our very talented residential team, executive team and Board of Management, who have all aligned themselves to Samarinda's vision and mission.

Karen Primmer
Residential Services Manager

‘The Ashy’ Op Shop

The Ashy Op shop is an institution in Ashburton of which we are very proud. Yes we are an op shop, but we are so much more, we provide a place where pre-loved items get the opportunity to become a new treasure for someone else with a focus on re-use and recycling. Our shop floor is a place where locals can catch up - with each other and with our exceptional staff, while browsing for a bargain. Most importantly we are a successful social enterprise contributing to the financial resources that fund services for the community arm of Samarinda.

Visit the The Ashy on any day of the week and you are sure to encounter many of our 65 wonderful volunteers who are committed to the day-to-day running of the shop.

Our volunteer team is a great mix of folk who have been involved with us for many years and others that are with us for a season. For many, the friendships that they have built through their volunteering time have become the heart of their daily happenings. For others the friendly fun they encounter through their shift is just what they are looking for.

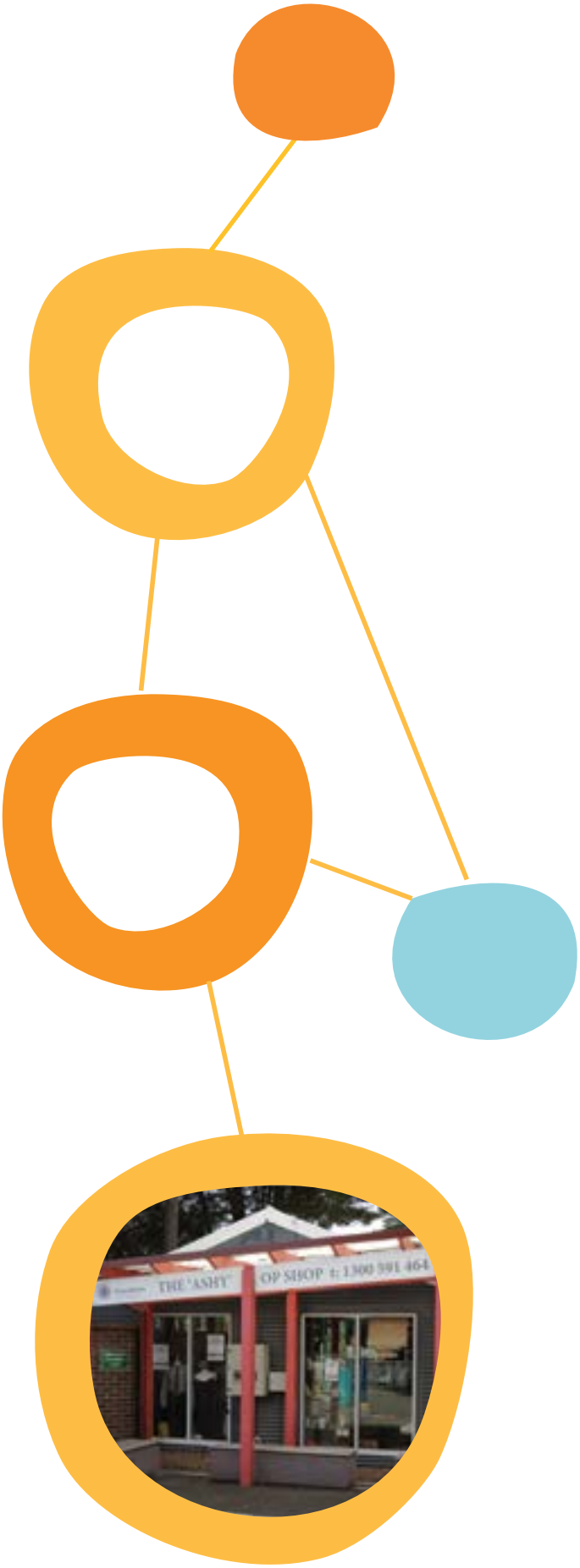
This year we have focused our training on customer service, volunteer rights and responsibilities and also Samarinda policies and procedures. These training afternoons have proved to be popular with high attendance and a great opportunity for team building.

Thanks to our regular donors and a growing number of new contributors, we have maintained a healthy array of clothing, bric-a-brac, books, toys, furniture, gardening equipment and plants that makes The Ashy a great place to browse for people with a diverse range of interests and needs.

With three new donation bins we have doubled the amount of goods received for processing. Despite a general downturn in retail outlet sales, The Ashy has delivered a surplus of over $230,000 in the 2018-19 year, a financial contribution we can all be proud of.

Thank you to everyone who has contributed to making The Ashy such a valued part of our local community.

Sybella Sullivan
Manager, “The Ashy” Op Shop



Aged Care Employee Day

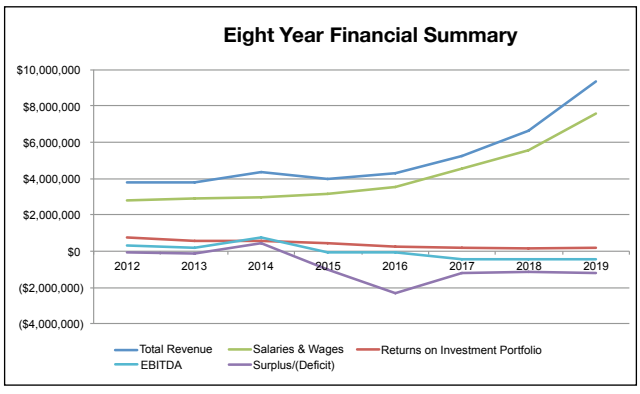
Celebrating and honouring those who care

Treasurer Report

During the 2019 financial year, Samarinda Ashburton Aged Services (Samarinda) reported an overall comprehensive deficit of $1.14 million (2018: surplus of $2.13 million, after taking into consideration the revaluation of our land of $3.35 million). In the absence of this once-off revaluation, Samarinda would have incurred a deficit of $1.22 million for 2018.

Samarinda's results from our ordinary trading activities disclosed a deficit of $1.2 million (2018: deficit of $1.16 million). Notwithstanding this negative outcome, this is a pleasing result noting that Samarinda completed its bed building activities during the period, and therefore, Samarinda was not operating at full bed occupancy at this time.

Overall, whilst our resident fees and government subsidies disclosed increases of $1.64 million (2018: $0.734 million), our personnel costs (which constitute approximately 82% [2018: 84%] of Samarinda's revenue base) have increased by approximately $2 million (2018: $1 million) which is reflective of the increment in staff numbers consistent with the increased level of occupancy during the year. In terms of cost of service delivery (including client & administration costs), these disclosed an increment of $1.23 million (2018: increment of $0.711 million). In terms of other material expenses, these remained ostensibly within budget expectations.



As highlighted above, Samarinda faces various difficulties dealing with occupancy, workforce complications and government funding. Our current difficulties are not unique to Samarinda, but are a problem for the industry at large.

The cash flow for the period disclosed an outflow from operations of $0.57 million (2018: outflow of $0.233 million) and the outflow from investing activities of $0.363 million (2018: $3.83 million) mainly relating to the funding of building and related furnishing costs. The inflow from financing activities of $7.35 million (2018: $5.4 million) is as a result of the net inflow from new bonds during the year and loan funding repayments following the completion of our new buildings. Overall, net cash increased by $6.42 million (2018: increased by 1.34 million) during the year.

As at 30 June 2019, our balance sheet remains extremely strong with a net positive asset position of $4.27 million (2018: $5.4 million). Our balance sheet position is represented by cash and investments of $11.5 million (2018: $5 million), property, plant & equipment of $25 million (2018: $25.35 million), off-set by total liabilities of $32.5 million (2018: $25.1 million) mainly comprising bond liabilities of $31 million (2018: $20 million) and bank loan liabilities nil (2018: $3.8 million, subsequent to 30 June 2018, these bank liabilities were fully repaid in September 2018).

To my fellow Finance Sub Committee members, thank you for your significant contribution in the financial management and good governance of Samarinda. The Finance Sub Committee would also like to note and thank JB Were for their continued support and investment advice. Furthermore, we wish to thank all staff, volunteers and the Samarinda Board for their continued dedication and support.

George Andreola
Treasurer

SAMARINDA ASHBURTON AGED SERVICES INC

Financial Statements

2018/2019

SAMARINDA ASHBURTON AGED SERVICES INC FINANCIAL STATEMENTS

2018/2019

ABN 48 522 054 140
Incorporated Associations Registration No. A00023229

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Declaration by the Board

Independent Auditor's Report

Main Office
Samarinda Residential

286 High Street
Ashburton VIC 3147
t 1300 591 464
f 03 9885 9829
admin@saas.org.au

Samarinda Community

286 High Street
Ashburton VIC 3147
t 1300 591 464
f 03 9885 1239
ashsupport@saas.org.au

Samarinda Day Respite

Elsie Salter House
11 Marquis Street
Ashburton VIC 3147
t 1300 591 464
f 03 9813 8265
eshadmin@saas.org.au

Samarinda "The Ashy" Op-Shop

285b High Street
Ashburton VIC 3147
t 1300 591 464
op-shop@saas.org.au

BOARD REPORT FOR THE YEAR ENDED 30 JUNE 2019

The Board of Samarinda Ashburton Aged Services Inc. (Samarinda) submits herewith its annual financial report for the financial year ended 30 June 2019.

BOARD MEMBERS

The names and details of the Board members in office during the financial year and up to the date of this report are as follows. Members were in office for this entire period unless otherwise stated.

Bob Stensholt (Chair)
Elizabeth Lanyon (Deputy Chair)
Phil Henty (Secretary)
George Andreola (Treasurer)
Brian Bergin
Yen Bui
Russel Chesler (resigned 5 September 2019)
Leong Lee
Liz McNaughton
Neelesh Mehta (resigned 17 November 2018)

PRINCIPAL ACTIVITIES

The principal activity of Samarinda during the year ended 30 June 2019 continued to be the management of a facility providing residential care for aged persons and operating a day respite service offering specialised programs for the frail and those living with dementia and their carers, and continues to provide community support services and programs, home care package services and the operation of an opportunity shop.

REVIEW OF OPERATIONS

The total Comprehensive Deficit for the year was $1,137,292 (2018 surplus $2,126,513). The result for 2018 was materially affected by the revaluation of land by $3,350,000 in accordance with an independent valuation obtained at 30 June 2018. In the absence of this revaluation, the 2018 deficit would have been $1,223,487.

Samarinda has operated in pursuing its objectives throughout the year and is in a sound financial position to support its future activities.

CHANGES IN STATE OF AFFAIRS

There was no significant change in the state of affairs of Samarinda other than that referred to in the financial statements or notes thereto.

ENVIRONMENTAL REGULATION

Samarinda's operations are not subject to any significant environmental regulations under either Commonwealth or State legislation.

FUTURE DEVELOPMENTS

Since the end of the financial year, the City of Boroondara has commenced the redevelopment of the Ashburton Seniors Centre at 296 High Street Ashburton. This redevelopment is expected to be completed within the next 12 months.

CORPORATE STRUCTURE

Samarinda is an Incorporated Association. The address of the registered office and principal place of business is 286 High Street, Ashburton.

INDEMNIFICATION AND INSURANCE OF DIRECTORS AND OFFICERS

Samarinda has obtained insurance in respect of all directors and officers against all liabilities to other persons that may arise from their positions as directors and officers, except where the liability arises out of conduct involving a lack of good faith.

As part of the funding agreement with the Department of Health and Human Services, the premium of this insurance was paid for by the aforementioned for Samarinda for the period from 1 July 2018 to 30 June 2019.

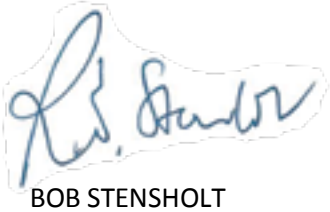
BOARD MEETINGS

The following table sets out the number of Board and sub-committee meetings held during the financial year and the number of meetings attended by each member.

	BOARD		FINANCE SUB-COMMITTEE		GOVERNANCE SUB-COMMITTEE	
	Held	Attended	Held	Attended	Held	Attended
Bob Stensholt	11	8	9	5	3	3
Elizabeth Lanyon	11	11	9	7	3	3
Phil Henty	11	9	9	7	3	3
George Andreola	11	5	9	7	-	-
Russel Chesler	11	9	-	-	-	-
Leong Lee	11	9	9	5	-	-
Liz McNaughton	11	10	-	-	3	2
Brian Bergin	11	10	-	-	-	-
Yen Bui	11	9	-	-	-	-
Neelesh Mehta	11	4	9	0	3	1

	COMMUNITY SUB-COMMITTEE		CLINICAL GOVERNANCE SUB-COMMITTEE	
	Held	Attended	Held	Attended
Bob Stensholt	11	11	11	11
Liz McNaughton	11	9	11	10
Brian Bergin	11	10	11	10
Russel Chesler	11	7	-	-
Yen Bui	11	6	-	-

Signed in accordance with a resolution of the Board
Dated this 31 October 2019



BOB STENSHOLT
(Chair)

ELIZABETH LANYON
(Deputy Chair)

STATEMENT OF SURPLUS OR DEFICIT AND OTHER OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2019

	NOTES	2019 $	2018 $
Revenues from ordinary activities	2	**9,327,294**	**6,567,759**
Employee benefits expense		7,588,648	5,571,424
Client expense		1,176,718	633,239
Property and equipment maintenance		390,323	268,386
Depreciation	3	660,212	451,818
Finance costs		92,792	210,927
Administrative expense		613,874	596,888
Total expenses		**10,522,568**	**7,732,682**
Surplus/ (Deficit) from ordinary activities		**(1,195,274)**	**(1,164,923)**
Other comprehensive income for the year			
Items that may be classified subsequently to surplus or deficit:			
Land - Revaluation Increment		-	3,350,000
Unrealised Gain (Loss) on Investments		57,982	(116,034)
Realised Gain on sale of Investments		-	57,470
		57,982	**3,291,436**
Total Comprehensive Surplus (Deficit) for the year		**(1,137,292)**	**2,126,513**

The accompanying notes form part of these financial statements

BALANCE SHEET AS AT 30 JUNE 2019

	NOTES	2019 $	2018 $
ASSETS			
CURRENT ASSESTS			
Cash assets	5	10,194,588	3,774,570
Receivables	6	215,331	157,719
Other	7	103,410	47,190
Total Current Assets		**10,513,329**	**3,979,479**
NON CURRENT ASSETS			
Property, plant and equipment	8	25,046,265	25,348,149
Investments	9	1,297,274	1,239,291
Total Non Current Assets		**26,343,539**	**26,587,440**
TOTAL ASSETS		**36,856,868**	**30,566,919**
CURRENT LIABILITIES			
Payables	11	656,374	594,426
Provisions	12	767,191	729,867
Loans	13	-	3,779,552
Non interest bearing liabilities	14	31,053,786	20,010,485
Total Current Liabilities		**32,477,351**	**25,114,330**
NON CURRENT LIABILITIES			
Provisions	12	111,822	47,603
Total Non Current Liabilities		**111,822**	**47,603**
TOTAL LIABILITIES		**32,589,173**	**25,161,933**
NET ASSETS		**4,267,695**	**5,404,987**
EQUITY			
Reserves	15	8,551,804	8,493,822
Retained surplus (deficit)	15	(4,284,109)	(3,088,835)
TOTAL EQUITY		**4,267,695**	**5,404,987**

The accompanying notes form part of these financial statements

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2019

	2019 $	2018 $
ASSET REVALUATION RESERVE		
Opening Balance	8,493,822	5,259,856
Investments at fair value revaluation increment (decrement)	57,982	(116,034)
Land revaluation increment	-	3,350,000
Closing Balance	**8,551,804**	**8,493,822**
RETAINED EARNINGS		
Opening Balance	(3,088,835)	(1,981,382)
Restatement on application of AASB9	-	57,470
Revised Opening Balance	(3,088,835)	(1,923,912)
Surplus / (Deficit) attributable to the entity	(1,195,274)	(1,164,923)
Closing Balance	**(4,284,109)**	**(3,088,835)**
TOTAL EQUITY	**4,267,695**	**5,404,987**

The accompanying notes form part of these financial statements

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2019

	NOTES	2019 $	2018 $
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from operating activities		9,144,960	6,571,287
Interest and dividends received		141,956	114,225
Payments to suppliers and employees		(9,857,750)	(6,919,315)
Net Cash Flows Provided by Operating Activities	21	**(570,834)**	**(233,802)**
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of investments		-	161,280
Payments for property, plant and equipment		(362,663)	(3,987,588)
Net Cash Flow Provided by / (Used in) Investing Activities		**(362,663)**	**(3,826,308)**
CASH FLOWS FROM FINANCING ACTIVITIES			
Proceeds from accommodation bonds and deposits		16,608,090	9,279,143
Repayment of accommodation bonds and deposits		(5,465,286)	(6,498,610)
Loan funds received (repaid)		(3,789,289)	2,621,729
Net Cash Flows Provided by / (Used in) Financing Activities		**7,353,515**	**5,402,262**
Net Increase / (Decrease) in Cash Held		**6,420,018**	**1,342,152**
Cash at beginning of financial year		3,774,570	2,432,418
Cash at the end of the Financial Year	21	**10,194,588**	**3,774,570**

The accompanying notes form part of these financial statements

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards – Reduced Reporting Requirements, and the Australian Charities and Not-for-profits Commission Act 2012. All amounts are presented in Australian Dollars.
The financial report covers Samarinda as an individual entity. Samarinda is an incorporated association domiciled in Australia under the Associations Incorporation Reform Act 2012.
The financial statements of Samarinda for the year ended 30 June 2019 are authorised for issue by a resolution of the Board on 31 October 2019.

The following is a summary of the significant accounting policies adopted by Samarinda in the preparation of its financial report. The accounting policies have been consistently applied, unless otherwise stated.

BASIS OF PREPARATION

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

(a) INCOME TAX

No provision for income tax has been raised as Samarinda is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

(b) REVENUE RECOGNITION

Revenue is recognised to the extent that it is probable that the economic benefits will flow to Samarinda and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised:

Rendering of Services

Where contracts can be reliably measured, control of a right to be compensated for services has been attained.

Interest and Income from Investments

Revenue is recognised when the right to receive the income is obtained.

Sale of Non-Current Assets

The net gain or loss of non-current asset sales are included as revenue at the date control passes to the buyer, usually when an unconditional contract of sale is signed.
The gain or loss on disposal is calculated as the difference between the carrying amount of the asset at the time of disposal and the net proceeds on disposal.

Grants

Government grants are recognised at their fair value where there is reasonable assurance that the grant will be received and all attaching conditions will be complied with.

Donations

Revenue is recognised when the monies are received by Samarinda. In kind donations or donations of assets are recorded at fair value.

(c) FINANCIAL INSTRUMENTS

Initial Recognition and measurement

Financial assets and financial liabilities are recognised when the Association becomes a party to the contractual provisions of the instrument. For financial assets, this is equivalent to the date that the Association commits itself to either the purchase or sale of the asset (i.e. trade date accounting is adopted).

Financial instruments (except for trade receivables) are initially measured at fair value plus transactions costs, except where the instrument is classified 'at fair value through profit or loss' in which case transaction costs are expensed to the profit or loss immediately. In most circumstances trade receivables are initially measured at the transaction price.

Classification and subsequent measurement

Financial instruments are subsequently measured at either fair value or amortised cost using the effective interest rate method. The subsequent measurement depends on the classification of the financial instrument as described below.

Fair value represents the amount for which an asset could be exchanged or a liability settled, between knowledgeable, willing parties in an arm's length transaction. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

The effective interest method is used to allocate interest income or interest expense over the relevant period.

i. Financial Assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Financial assets that meet the following conditions are subsequently measured at amortised cost:

- the financial asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and

- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

  By default, all other financial assets are subsequently measured at fair value through profit or loss (FVTPL).

  Despite the above, the Association may make the following irrevocable elections/designations at initial recognition of a financial asset:

- the Association may irrevocably elect to present subsequent changes in fair value of an equity instrument in other comprehensive income if certain criteria are met; or

- the Association may irrevocably designate a financial asset that meets the amortised cost or FVTOCI criteria as measured at FVTPL if doing so eliminates or significantly reduces an accounting mismatch.

ii. Financial Liabilities

All financial liabilities are subsequently measured at amortised cost using the effective interest method or at FVTPL.

Financial liabilities are classified as at FVTPL when the financial liability is contingent consideration of an acquirer in a business combination, held for trading, or it is designated as at FVTPL.

Borrowings are classified as current liabilities unless the Association has an unconditional right to defer settlement of the liability for at least 12 months after the reporting date.

Impairment

The Association recognises a loss allowance for expected credit losses on financial assets that are measured at amortised cost or at FVTOCI. No impairment loss is recognised for investments in equity instruments. The amount of expected credit losses is updated at each reporting date to reflect changes in credit risk since initial recognition of the respective financial asset.

The Association recognises lifetime expected credit losses for trade receivables. The expected credit losses on these financial assets are estimated based on the Association's historical credit loss experience, adjusted for factors that are specific to the debtors, general economic conditions and an assessment of both the current as well as the forecast direction of conditions at the reporting date, including time value of money where appropriate.

(d) PROPERTY, PLANT & EQUIPMENT

Land is measured at fair value. Fair value is determined on the basis of an independent valuation undertaken as at 30 June 2018. The fair values are recognised in the financial statements and reviewed at the end of each reporting period to ensure that the carrying value of land and buildings is not materially different from their fair values.

Any revaluation increase arising on the revaluation of land is credited to the asset revaluation reserve, except to the extent that it reverses a revaluation decrease for the same asset previously recognised as an expense, in which case the increase is credited to the Statement of Surplus or Deficit and Other Comprehensive Income to the extent of the decrease previously charged. A decrease in carrying amount arising on the revaluation of land is charged as an expense in profit or loss to the extent that it exceeds the balance, if any, held in the asset revaluation reserve relating to a previous revaluation of that asset. Depreciation on revalued buildings is charged to profit and loss.

Buildings, plant and equipment are stated at cost less accumulated depreciation and impairment. Cost includes expenditure that is directly attributable to the acquisition of the item.

Depreciation is provided on property, plant and equipment, including buildings but excluding land. Depreciation is calculated on a straight line basis to write off the net cost or other revalued amount of each asset over its expected useful life to its estimated residual value. The expected useful lives for each class of depreciable asset are:

Category	*Useful Life*
Plant and Equipment	3-10 years
Buildings	40 years
Motor Vehicles	4 years
Leasehold Improvements	1 ½ years

The carrying amount of plant and equipment is reviewed annually to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Plant and equipment that has been contributed at no cost, or for nominal cost is valued at the fair value of the asset at the date it is acquired.

(e) CASH AND CASH EQUIVALENTS

For the purpose of the Statements of Cash Flows, cash includes cash on hand and in banks and investments in money market instruments readily convertible to cash.

(f) EMPLOYEE BENEFITS

Provision is made for Samarinda's liability for employee benefits arising from services rendered by employees to balance sheet date.
Employee benefits have been measured at the amounts expected to be paid when the liability is settled plus related on costs. If the effect of the time value of money is material, provisions are determined by discounting the expected future cash flows at a rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

Contributions are made by Samarinda to employee superannuation funds and are charged as expenses when incurred.

(g) COMPARATIVE AMOUNTS

Where required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current year.

(h) GOODS AND SERVICES TAX

Revenues, expenses, assets and liabilities are recognised net of the amount of goods and services tax (GST), except:

(i) where the amount of GST incurred is not recoverable from the Australian Taxation Office, it is recognised as part of the cost of acquisition of an asset or as part of an item of expense; or

(ii) for receivables and payables which are recognised inclusive of GST.

The net amount of GST recoverable from, or payable to, the Australian Taxation Office is included as part of receivables or payables.

Cash flows are included in the cash flow statement on a gross basis. The GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the Australian Taxation Office is classified as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the Australian Taxation Office.

(i) IMPAIRMENT OF ASSETS

The carrying value of plant and equipment are reviewed for impairment at each reporting date, with recoverable amount being estimated when events or changes in circumstances indicated that the carrying value may be impaired. The recoverable amount of plant and equipment is the higher of fair value less costs to sell and the depreciated replacement cost.
Impairment exists when the carrying value of an asset exceeds its estimated recoverable amount.
The asset is then written down to its recoverable amount.

For buildings and plant and equipment, impairment losses are recognised in the Statement of Surplus or Deficit and Other Comprehensive Income. However, because land is measured at revalued amounts, impairment losses on land are treated as a revaluation decrement.

(j) ACCOMMODATION BONDS & REFUNDABLE ACCOMMODATION DEPOSIT

Accommodation bonds and Refundable Accommodation Deposit are recorded at an amount equal to the proceeds received and classified as a current liability as they are repayable on demand.

(k) CONTRIBUTIONS

Samarinda receives non-reciprocal contributions from the government and other parties for no or a nominal value. These contributions are recognised at the fair value on the date of receipt at which time an asset is taken up in the balance sheet and revenue is recognised in the statement of Surplus or Deficit and Other Comprehensive Income

(l) PROVISIONS

Provisions are recognised when Samarinda has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

(m) ECONOMIC DEPENDENCE

Samarinda is dependent on the Commonwealth Department of Health and the Victorian Department of Health and Human Services for the majority of its revenue used to operate the business. At the date of this report the Board has no reason to believe that these revenue sources will not continue to support Samarinda

(n) CRITICAL ACCOUNTING ESTIMATES & JUDGEMENTS

The Board evaluates estimates and judgments incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within Samarinda

(o) KEY ESTIMATES – IMPAIRMENT

Samarinda assesses impairment at each reporting date by evaluating conditions specific to Samarinda that may lead to impairment of assets. Where an impairment trigger exists, the recoverable amount of the asset is determined. Fair value less costs to sell or current replacement cost performed in assessing recoverable amounts incorporate a number of key estimates

(p) FAIR VALUE MEASUREMENT

Samarinda measures financial instruments (investments in listed entities) and non-financial assets (land), at fair value at each reporting date. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the entity takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefit by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use. The Board engages independent experts to consult in respect of fair value judgments.

(q) LIQUIDITY MEASUREMENT

As at 30 June 2019, Samarinda had current liabilities greater than its current assets. The financial report has been prepared on the going concern basis as the majority of current liabilities relate to Refundable Accommodation Bonds and Refundable Accommodation Deposits from residents. The Board believes that these liabilities are unlikely to be fully repaid within the next 12 months and Samarinda is required to maintain sufficient liquidity under the Prudential Standards to enable it to meet its liabilities as and when they become due and payable. The Liquidity Management Strategy is reviewed at least annually and the minimum level of liquidity required based on the projected bond/deposit pool at 30 June 2020 is set at a minimum of $4.8 million or the value of bonds subject to probate and repayment at any one time, whichever is the greater.

2. REVENUES FROM ORDINARY ACTIVITIES

	2019 $	2018 $
REVENUES FROM OPERATING ACTIVITIES		
Residents and clients fees	3,124,719	1,905,108
Government subsidies	5,553,933	3,910,259
Investment income	163,071	156,029
Donations	13,274	90,793
Sale of goods (op-shop)	436,481	438,897
Accommodation bond retentions	1,655	9519
Sundry	34,161	57,154
Total Revenue from Operating Activities	**9,327,294**	**6,567,759**

3. OPERATING RESULT

THE OPERATING RESULT FROM ORDINARY ACTIVITIES INCLUDES		
Depreciation of property plant and equipment		
Plant and equipment	234,764	141,460
Motor vehicles	7,192	-
Leasehold improvements	-	-
Buildings	418,256	310,358
Total Depreciation	**660,212**	**451,818**

	2019 $	2018 $
4. REMUNERATION OF BOARD AND KEY MANAGEMENT PERSONNEL		
Fees paid to Board Members	-	-
Remuneration paid to key management personnel (including employer superannuation)	**473,839**	**468,011**
5. CASH		
Cash at bank and on hand	64,615	176,553
Deposits at call	8,129,973	3,598,017
Term Deposits	2,000,000	-
	10,194,588	**3,774,570**
6. RECEIVABLES		
Sundry debtors	**215,331**	**157,719**
7. OTHER CURRENT ASSETS		
Accrued income	44,086	5,653
Prepayments	59,324	41,537
	103,410	**47,190**
8. PROPERTY, PLANT & EQUIPMENT		
Land – at independent valuation	8,300,000	8,300,000
Buildings at cost	16,705,928	16,467,648
Less: accumulated depreciation	(1,010,376)	(592,120)
Note 8a (i)	**23,995,552**	**24,175,528**
Leasehold improvements	11,138	11,138
Less: accumulated depreciation	(11,138)	(11,138)
Note 8a (ii)	-	-
Plant and equipment at cost	2,219,306	2,274,011
Less: accumulated depreciation	(1,225,859)	(1,101,391)
Note 8a (ii)	**993,447**	**1,172,620**
Motor vehicles at cost	231,402	166,944
Less: accumulated depreciation	(174,136)	(166,944)
Note 8a (iv)	**57,266**	-
Total Property, Plant & Equipment	**25,046,265**	**25,348,149**

	2019 $	2018 $

8(a). PROPERTY, PLANT AND EQUIPMENT - RECONCILIATION

Reconciliation of the carrying amount of each class of the property, plant and equipment are set out below.

(i) LAND AND BUILDINGS

Carrying amount at beginning	24,175,528	17,750,797
Revaluation (land component)	-	3,350,000
Additions	238,280	3,385,089
Depreciation expense	(418,256)	(310,358)
	23,995,552	**24,175,528**

(ii) LEASEHOLD IMPROVEMENTS

Carrying amount at beginning	-	-
Depreciation expense	-	-
	-	-

(iii) PLANT AND EQUIPMENT

Carrying amount at beginning	1,172,620	228,910
Additions	55,591	1,085,170
Depreciation expense	(234,764)	(141,460)
	993,447	**1,172,620**

(iv) MOTOR VEHICHLE

Carrying amount at beginning	-	-
Additions	64,458	-
Depreciation expense & write down	(7,192)	-
	57,266	**-**

9. INVESTMENTS

Financial Assets at fair value through Other Comprehensive Income	**1,297,274**	**1,239,291**

10. FAIR VALUE

Fair value measurement requires that financial and non-financial assets and liabilities measured at fair value be disclosed according to their position in the fair value hierarchy. This hierarchy has three levels. Level 1 is based on quoted prices in active markets for identical assets; Level 2 is based on quoted prices or other observable market data not included in level 1; while Level 3 valuations are based on inputs other than observable market data. The following table presents Samarinda's assets measured and recognised at fair value and their classification within the fair value hierarchy at 30 June 2019.

	LEVEL 1 $'000	LEVEL 2 $'000	LEVEL 3 $'000	TOTAL $'000
As at 30 June 2019				
Financial assets at fair value through Other Comprehensive Income				
- Investments	1,297,274	-	-	1,297,274
Non-financial assets Land	-	-	8,300,000	8,300,000
Total	1,297,274	-	8,300,000	9,597,274
As at 30 June 2018				
Financial assets at fair value through Other Comprehensive Income				
- Investments	1,239,292	-	-	1,239,292
Non-financial assets Land	-	-	8,300,000	8,300,000
Total	1,239,292	-	8,300,000	9,539,292

The Board has assessed that the fair value of land remains consistent with that determined by the independent valuation undertaken as at 30 June 2018. The asset is accordingly disclosed as a Level 3 asset in the hierarchy.

	2019 $	2018 $
11. PAYABLES		
Trade creditors and accruals	**656,374**	**594,426**
12. PROVISIONS		
Current		
Employee entitlements	767,191	729,867
Non Current		
Employee entitlements	111,822	47,603
Aggregated employee benefits and related on-costs liabilities	**879,013**	**777,470**

	2019 $	2018 $

13. Loan Facility

Building Loan	-	3,779,552

A loan facility was taken out to facilitate construction of the final stages of the residential building redevelopment. The loan was repaid in September 2018.

14. NON INTEREST BEARING LIABILITIES

Accommodation bond / refundable deposits	31,053,786	20,010,485

15. RESERVES & RETAINED SURPLUS

Asset Revaluation Reserve

Investments fair value - increment	251,868	193,886
Land	8,299,936	8,299,936
Total Asset Revaluation Reserve	8,551,804	8,493,822

The asset revaluation reserve is used to record increments and decrements in the value of non current assets.

Retained Surplus

Retained profits at the beginning of the financial year	(3,088,835)	(1,923,912)
Net surplus / (deficit)	(1,195,274)	(1,164,923)
Retained profits at the end of the financial year	(4,284,109)	(3,088,835)

16. EQUITY

Samarinda does not have equity as it is an Incorporated Association.

17. SUBSEQUENT EVENTS

There has been no subsequent event occurring after the balance date which may affect the entity's operations or results of that operation or the entity's state of affairs.

18. REMUNERATION OF AUDITORS

Amounts received, or due and receivable, by the auditors for:

Annual Audit or audit review of the entity	15,000	15,000

19. SEGMENT INFORMATION

Samarinda is a not-for-profit organisation focusing on the provision of aged care and community activities (including day respite).

The organisation operates within Australia.

	RESIDENTIAL AGED CARE		COMMUNITY		CONSOLIDATED	
	2019 $	2018 $	2019 $	2018 $	2019 $	2018 $
Revenues from ordinary activities	7,454,170	5,271,085	1,873,124	1,296,674	9,327,294	6,567,759
Employee benefits expense	6,597,985	4,739,804	990,664	831,620	7,588,648	5,571,424
Client expense	805,994	484,085	370,724	149,154	1,176,718	633,239
Property & equipment maintenance	372,183	245,055	18,140	23,331	390,323	268,386
Depreciation	638,477	432,232	21,735	19,586	660,212	451,818
Finance costs	92,792	210,927	-	-	92,792	210,927
Administrative expense	503,466	487,191	110,408	109,697	613,874	596,888
Segment Result	**(1,556,727)**	**(1,328,209)**	**361,453**	**163,286**	**(1,195,274)**	**(1,164,923)**
Segment Assets	**36,695,421**	**30,456,109**	**161,447**	**110,811**	**36,856,868**	**30,566,919**
Segment Liabilities	**32,440,274**	**24,995,753**	**148,899**	**166,180**	**32,589,173**	**25,161,933**

20. CHANGE IN ACCOUNTING POLICY

The aggregate effect of the change in accounting policy and adjustment in relation to the adoption of Australian Accounting Standard AASB9 on the financial statements for the year ended 30 June 2019 is as follows:

STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME for the year ended 30 JUNE 2018	PREVIOUSLY STATED	ADJUSTMENTS	RESTATED
- Revenue from ordinary activities	**6,625,229**	(57,470)	**6,567,759**
- Surplus (Deficit) from ordinary activities	**(1,107,453)**	(57,470)	**(1,164,923)**
- Realised gain on sale of Investments	**-**	57,470	**57,470**
- Other Comprehensive income for the year	**3,233,966**	57,470	**3,291,436**
STATEMENT OF CHANGES IN EQUITY 30 JUNE 2018			
- Retained Earnings	**(1,981,382)**	57,470	**(1,923,912)**

	2019 $	2018 $

21. NOTES TO THE STATEMENT OF CASH FLOWS

Reconciliation of Cash

Cash at the end of the financial year as shown in the statements of cash flows is reconciled to the related items in the balance sheet as follows:

Petty cash	2,325	2,325
Cash at bank	62,290	174,228
Deposit at call	8,129,973	3,598,017
Term Deposits	2,000,000	-
	10,194,588	**3,774,570**

Reconciliation of Operating Result to Net Cash Flows from Operating Activities

Net surplus / (deficit)	(1,195,274)	(1,164,923)
Non-cash flows in net result:		
Depreciation	660,212	451,818
Entry contributions retained and DAP drawdown	(85,431)	(9,520)
Change in assets and liabilities:		
Receivables and other current assets (increase) - decrease	(113,832)	32,807
Payables increase – (decrease)	61,948	426,636
Provisions increase – (decrease)	101,543	29,380
Cash flows from operating activities	**(570,834)**	**(233,802)**

22. COMMITMENTS

Non-cancellable construction contract commitments in relation to the building project, due:

No later than 1 year	-	901,427
Between 1 and 2 years	-	-
	-	**901,427**

23. STATUTORY INFORMATION

The registered office and principal place of business is: 286 High Street Ashburton, Victoria, 3147.

SAMARINDA
locals for locals

DECLARATION BY THE BOARD ON THE 2018/2019 FINANCIAL STATEMENTS

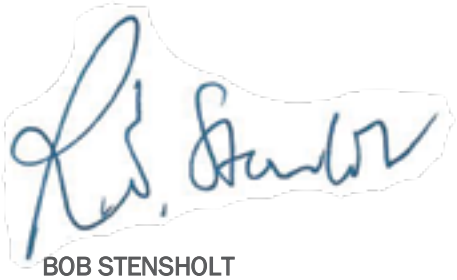
The Board declares that:

1. The financial statements and notes, as set out on pages 2 to 15, are in accordance with Australian Charities and Not-for-profits Commission Act 2012 and:
   a. comply with Accounting Standards Reduced Disclosure Requirement and the Australian Charities and Not-for-profits Commission Regulations 2013; and
   b. give a true and fair view of the financial position as at 30 June 2019 and of the performance for the year ended on that date of the Association.

2. In the Board's opinion, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.

Dated this 31 October 2019



BOB STENSHOLT
(Chair)

ELIZABETH LANYON
(Deputy Chair)

Samarinda Ashburton Aged Services Inc

ABN 48 522 054 140

Auditor's Independence Declaration

For the Year Ended 30 June 2019

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2019, there have been:

(i) no contraventions of the auditor independence requirements as set out in Section 60.40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and

(ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Saward Dawson

Saward Dawson

Peter Shields
Partner

Blackburn VIC
Dated: 31 October 2019

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Samarinda Ashburton Aged Services Inc

ABN 48 522 054 140

Independent Audit Report to the members of Samarinda Ashburton Aged Services Inc

Report on the Audit of the Financial Report

Opinion

We have audited the accompanying financial report of Samarinda Ashburton Aged Services Inc (the Association) which comprises the statement of financial position as at 30 June 2019, the statement of income and expenditure and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the declaration by the committee of management.

In our opinion, the financial report of Samarinda Ashburton Aged Services Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Reform Act 2012 (VIC), including:

a. Giving a true and fair view of the registered entity's financial position as at 30 June 2019 and of its financial performance and cash flows for the year ended on that date; and

b. Complying with Australian Accounting Standards - Reduced Disclosure Requirements, Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013 and the Associations Incorporation Reform Act 2012 (VIC).

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Samarinda Ashburton Aged Services Inc

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Independent Audit Report to the members of Samarinda Ashburton Aged Services Inc

Committee's Responsibility for the Financial Report

The Committee of the Association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation in accordance with Australian Accounting Standards - Reduced Disclosure Requirements (including the Australian Accounting Interpretations) is appropriate to meet the requirements of the *Associations Incorporation Reform Act 2012 (VIC)*, the *Australian Charities and Not-for-profits Commission Act 2012, the Australian Charities and Nor-for-profits Commission Regulations 2013* and is appropriate to meet the needs of members. The Committee's responsibility also includes establishing and monitoring such internal controls as the board members determine necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatements, whether due to fraud or error.

In preparing the financial report, the Committee members are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board members either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Association.

Samarinda Ashburton Aged Services Inc

ABN 48 522 054 140

Independent Audit Report to the members of Samarinda Ashburton Aged Services Inc

- Conclude on the appropriateness of the Association's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Saward Dawson

Saward Dawson

Peter Shields
Partner

Blackburn VIC
Dated 31 October 2019

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Getting Involved

SAMARINDA locals *for* locals

There are many ways in which the community can become involved with Samarinda Ashburton Aged Services.

One of these ways is through becoming a volunteer at any of our programs and services. This includes potential volunteering opportunities at:

- 'The Ashy' Op-Shop
- Elsie Salter House
- The Social Support Program
- The Kitchen
- Meals on Wheels
- The Gardening Support Program
- Leisure and Lifestyle activities at Samarinda Lodge

If you are interested in volunteering some of your time please contact the SAAS Volunteer Coordinator on **Ph: 1300 591 464,** or **email: volunteer@saas.org.au.**

Another way to contribute to our organisation is through a donation. All donations assist the organisation to either improve current infrastructure or create new programs so that we can continue to provide the best outcomes to our local community.

To assist Samarinda with their work I would like to donate:

☐ $20 ☐ $50 ☐ $100 ☐ $200 ☐ $500 ☐ Other $_____

CARD NUMBER

EXPIRY DATE

☐ MASTER CARD
☐ VISA

CARD HOLDER NAME

CARD HOLDER SIGNATURE

DONOR ADDRESS

EMAIL

PHONE

Please return completed form together with payment to:

SAMARINDA ASHBURTON AGED SERVICES
286 High Street, Ashburton Vic 3147
Email: admin@saas.org.au

SAMARINDA locals *for* locals

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